Mahtab Abghari

Senior Product Designer - AI Products

hello@mahttob.com LinkedIn Portfolio Calgary, AB, Canada

Senior product designer building agentic AI products for regulated environments, from strategy through launch. Six years of turning complex workflows into tools people adopt, including Capital Markets products rolled out to 1,400+ bankers and a call-centre agent used by 19,500 advisors and branch staff. I focus on how people come to trust, verify and act on model output, and I prototype in React and TypeScript with Claude Code and Cursor, shipping through GitHub alongside engineers, not only in Figma.

Skills & Knowledge Domain

Product Design	Design Engineering	Tools	Domain
Agentic UX Design	Prototyping in React & TS	Figma	Capital Markets
Human-in-the-loop design	Design-to-code workflows	Claude Code	P&C Banking
Explainable AI interactions	Claude Code skills	Cursor & VS Code	Contact Centre
Conversational & multi-turn UX	Git Workflows	Github	Advisor tooling

Experience

Sr Product Designer–AI

RBC Borealis

April 2024–Present

Calgary

Design lead for AI products across Capital Markets, P&C Banking, and internal tools, taking each from 0-to-1 strategy through delivery. Products and accomplishments include:

- Designed Client Meeting Prep and Meeting Notetaker for investment bankers as senior designer on a three-person team. Rolled out to 1,400+ bankers at 55% adoption, the strongest uptake of any AI tool launched across Capital Markets, and tracking toward a projected $94M benefit by 2027.
- Designed and shipped a PowerPoint plugin that lets bankers create and edit pitchbooks from live market data and SEC filings, directly inside the tool they already work in.
- Designed a Capital Markets AI ecosystem, now in pilot, that unifies conversational AI, workflows, loops, agents, and an agent-creation assistant so non-technical bankers can build with AI themselves. Prototyped in React and TypeScript and merged into the development branch via GitHub.
- Sole designer of Agent Assist, a real-time call agent that detects client intent, surfaces solution docs and banking offers, and pushes follow-up emails to clients. Used by 4,500 advice centre users and 15,000 HEF branch users. Won the Q3 individual performance award in 2026.
- Sole designer and builder of a front-end POC for the Advisor Training Tool, built in React and TypeScript, where advisors rehearse client conversations against ML-driven agents. The demo secured business sponsorship and advanced it to a main initiative.

Experience Continued

Product Designer
RBC
Contract via
Finance Professionals Inc

Aug 2022 – March 2024
Toronto & Calgary

Designed internal tools that moved Business Banking entitlement management from paper forms and a legacy system to a guided digital workflow.

- Redesigned how advisors configure transaction entitlements and approval rules for business clients, replacing paper forms and an outdated legacy system with a single guided flow.
- Validated the flow through cognitive walk-throughs and user testing; the tool digitized roughly 2,750 documents a month that advisors previously processed by hand. Built Figma guided explainers to onboard new advisors.

Visual Designer
Kora Financial Inc.

May 2021 – Aug 2022
Chicago – Remote

Reported to the head of product, designing for college students on the path to being financially prepared by graduation.

- Led the Boro-to-Kora rebrand across identity, design system, and app UI, launching in August 2021.
- Designed the card art and in-app experience for Kora's virtual prepaid Visa card, from concept through launch.
- Designed User Interface for the in-app Insights feature, which reached 100,000 active users by August 2022.

Earlier
2015 – 2021

Digital Designer	Freelance	May 2018 – Aug 2022 · Toronto
Graphic & Web Assistant	TMU University	Sept 2018 – April 2019 · Toronto
Junior Digital Designer	Bluebox Pictures	Oct 2015 – Feb 2017 · Tehran

Brand, editorial and campaign work for clients including Zesty Lifestyle, Avers Design and Tehran's Theatre Group, including an editorial fashion campaign that drove a 40% increase in sales of Avers' Samin clutch.

Education

B(Des) Fashion Communication | **Ryerson University** 2020

Bachelor of Industrial Design | **Tehran University of Art** 2015

Certificates

Certified Product Designer | Uxcel

Design Accessibility | Uxcel

AI for Designers | Interaction Design Foundation